



How to obtain reimbursement for facial feminization electrolysis or laser hair removal

1. Before you receive these services, obtain documentation from your health care provider that shows you meet the criteria for this service:
 - a. At least 18 years of age
 - b. Diagnosed with gender dysphoria that is marked and sustained
 - c. Have one letter of assessment by a qualified health care professional, as defined in the Blue Cross Blue Shield of Michigan medical policy
 - d. Other possible causes of apparent gender incongruence have been identified and excluded
 - e. Mental health and physical conditions that could negatively affect the outcome of gender-affirming medical treatments have been assessed
 - f. Gender identity is present for at least 12 months
2. Complete the [Member Reimbursement form](#) and submit it to Blue Cross by fax or mail. Attach the following:
 - a. Health care provider documentation showing you meet the criteria for the service (see above)
 - b. A copy of the original electrolysis or laser hair removal provider bill with date or dates of service, diagnosis code and procedure report

No prior authorization is required for PPO members to receive facial feminization electrolysis or laser hair removal services. However, policy criteria still apply for Blue Cross Blue Shield of Michigan coverage. If any of the above information is missing, it will delay the processing of your reimbursement or cause it to be rejected.

If the link to the *Member Reimbursement* form above is not working, you can also find it at bcbsm.com:

1. Click *Individuals* in the top toolbar.
2. Click *Resources*.
3. Scroll down to *Plan forms and documents* and then click *Claim forms*.
4. Click *BCBSM Member Reimbursement Form*.

If you have any questions, contact Customer Service at the number on the back of your member ID card.